

The Place of Emerging RFID Applications to Enhance Operations Management

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ABSTRACT

RFID (radio frequency identification) is one of the system solutions for tracking and tracing objects both globally and locally using RFID tags. It is an auto-ID procedure for identifying objects automatically within a geographical area. It allows information about an object to be collected automatically without having to handle the object or enter its data manually. RFID uses tags which communicate information by radio wave through antennae on small computer chips attached to objects so that such objects may be identified, located, and tracked. This technology has found a significant areas of application in business supply chains, in medical line, in security applications, and in fact many areas of human efforts. As Auto-ID and RFID technologies are developing at an alarming rate around the world with new information appearing daily, particularly on the Internet, RFID has passed through many decades of use in military, airline, library, security, healthcare, sports, animal farms and other areas. Industries use RFID for various applications such as personal/vehicle access control, departmental store security, equipment tracking, baggage, fast food establishments, logistics, etc. The enhancement in RFID technology has brought advantages that are related to resource optimization, increased efficiency within business processes, and enhanced customer care, overall improvements in business operations and healthcare. This paper includes both theoretical information about RFID and real life application profiles—all intended to make clear how the technology can be applied successfully. The first part of this paper has explained and described the RFID technology and its components, and the second part has discussed the main considerations of RFID technology in terms of advantages. The last part explores RFID technology applications and Conclusion.

Keywords: Tag, Antenna, Reader, RFID applications.

I. INTRODUCTION

RFID stands for Radio Frequency Identification and is a term that describes a system of identification RFID is based on storing and remotely retrieving information or data as it consists of RFID tag, RFID reader and back-end Database. RFID tags store unique identification information of objects and communicate the tags so as to allow remote retrieval of their ID. RFID technology depends on the communication between the RFID tags and RFID readers. The range of the reader is dependent upon its operational frequency. Usually the readers have their own software running on their ROM and also, communicate with other software to manipulate these unique identified tags. Basically, the application which manipulates tag deduction information for the end user, communicates with the RFID reader to get the tag information through antennas. Many researchers have addressed issues that are related to RFID reliability and capability. RFID is continuing to become popular because it increases efficiency and provides better service to stakeholders. RFID technology has been realized as a performance differentiator for a variety of commercial applications, but its capability is yet to be fully utilized.

II. HOW RFID SYSTEM WORKS

Most RFID systems consist of tags that are attached to the objects to be identified. Each tag has its own “read-only” or “rewrite” internal memory depending on the type and application. Typical configuration of this memory is to store product information, such as an object’s unique ID manufactured date, etc. The RFID reader generates magnetic fields that enable the RFID system to locate objects (via the tags) that are within its range. The high-frequency electromagnetic energy and query signal generated by the reader triggers the tags to reply to the query; the query frequency could be up to 50 times per second. As a result communication between

the main components of the system i.e. tags and reader is established. As a result large quantities of data are generated. Supply chain industries control this problem by using filters that are routed to the backend information systems. In other words, in order to control this problem, software such as Savant is used. This software acts as a buffer between the Information Technology and RFID reader.

Several protocols manage the communication process between the reader and tag. These protocols (ISO 15693 and ISO 18000-3 for HF or the ISO 18000-6, and EPC for UHF) begin the identification process when the reader is switched on. These protocol works on selected frequency bands (e.g. 860 – 915 MHz for UHF or 13.56 MHz for HF). If the reader is on and the tag arrives in the reader fields, then it automatically wakes-up and decodes the signal and replies to the reader by modulating the reader’s field. All the tags in the reader range may reply at the same time, in this case the reader must detect signal collision (indication of multiple tags). Signal collision is resolved by applying anti-collision algorithm which enables the reader to sort tags and select/handle each tag based on the frequency range (between 50 tags to 200 tags) and the protocol used. In this connection the reader can perform certain operations on the tags such as reading the tag’s identifier number and writing data into a tag.

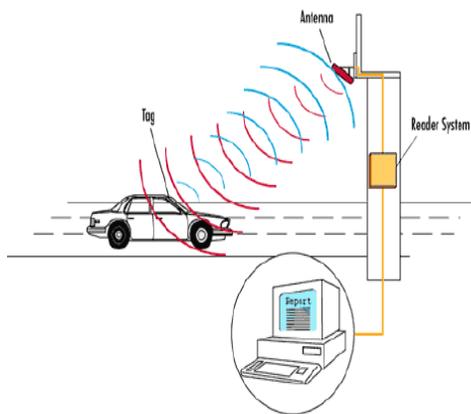


Fig. 1

The reader performs these operations one by one on each tag. A typical RFID system work cycle can be seen in figure 1.

III. COMPONENTS OF AN RFID SYSTEM

The RFID system consists of various components which are integrated in a manner defined in the above section. This allows the RFID system to deduct the objects (tag) and perform various operations on it. The integration of RFID components enables the implementation of an RFID solution. The RFID system consists of following five components (as shown in Figure 3):

- Tag (attached with an object, unique identification).
- Antenna (tag detector, creates magnetic field).
- Reader (receiver of tag information, manipulator).
- Communication infrastructure (enable reader/RFID to work through IT infrastructure).
- Application software (user database/application/interface).

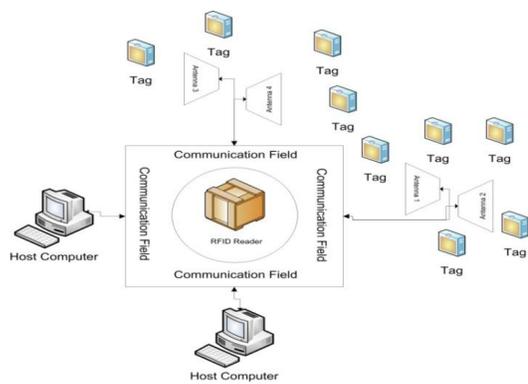


Fig. 2

(a) Tags

Tags contain microchips that store the unique identification (ID) of each object. The ID is a serial number stored in the RFID memory. The chip is made up of integrated circuit and embedded in a silicon chip . RFID memory chip can be permanent or changeable depending on the read/write characteristics. Read-only and rewrite circuits are different as read-only tag contains fixed data and cannot be changed without re-program electronically. On the other hand, re-write tags can be programmed through the reader at any time without any limit.

A variety of materials are integrated on these tags. For example, in the case of the credit cards, small plastic pieces are stuck on various objects, and the labels. Labels are also embedded in a variety of objects such as documents, cloths, manufacturing materials etc. Figure 3 demonstrates the different sizes and shapes of the RFID tags.

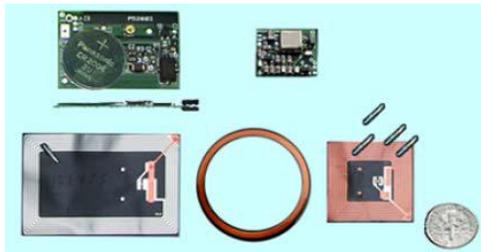


Fig-3

RFID tags can also be classified by their capabilities such as read and write data. Figure 4 shows the five classifications of the RFID tags.

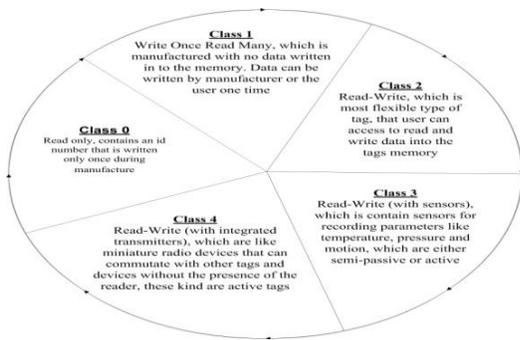


Fig. 4

There are three types of tags: the passive, semi-active and active. Semi-active tags have a combination of active and passive tags characteristics. So, mainly two types of tags (active and passive) are being used by industry and most of the RFID system. The essential characteristics of RFID tags are their function to the RFID system. This is based on their range, frequency, memory, security, type of data and other characteristics. These characteristics are core for RFID performance and differ in usefulness/support to the RFID system operations.

Tag Frequencies

The range of the RFID tags depends on their frequency. This frequency determines the resistance to interference and other performance attributes. The use/selection of RFID tag depends on the application; different frequencies are used on different RFID tags. EPC global and International Standards Organization (ISO) are the major organizations working to develop international standards for RFID technologies in the UHF band. These two organizations are still evolving and are not fully compatible with each other. In order to avoid the use of different radio frequencies standards, most of the international communities are obligated to comply with

the International Telecommunication Union (ITU) standards. The following are the commonly used frequencies:

- **Microwave** works on 2.45 GHz, it has good reader rate even faster than UHF tags. Although at this frequency the reading rate results are not the same on wet surfaces and near metals, the frequency produce better results in applications such as vehicle tracking (in and out with barriers), with approximately 1 meter of tags read range.
- **Ultra High Frequency** works within a range of 860-930 MHz, it can identify large numbers of tags at one time with quick multiple read rate at a given time. So, it has a considerable good reading speed. It has the same limitation as Microwave when is applied on wet surface and near metal. However, it is faster than high frequency data transfer with a reading range of 3 meters .
- **High Frequency** works on 13.56MHz and has less than one meter reading range but is inexpensive and useful for access control, items identifications on sales points etc as it can implanted inside thin things such as paper .
- **Low Frequency** works on 125 kHz, it has approximately half a meter reading range and mostly used for short reading range applications such as shops, manufacturing factories, inventory control through in and out counts, access control through showing a card to the reader. These low frequency tags are mostly not affected when applied on wet and near metal surfaces.

(b) Antennas

RFID antennas collect data and are used as a medium for tag reading. It consists of the following:



Fig. 6

- (1) Patch antennas,
- (2) Gate antennas,
- (3) Linear polarized,
- (4) Circular polarized,
- (5) Di-pole or multi-pole antennas,
- (6) Stick antennas,
- (7) Beam-forming or

phased-array element antennas, (8) Adaptive antennas, and (9) Omni directional antennas

(c) RFID Reader

RFID reader works as a central place for the RFID system. It reads tags data through the RFID antennas at a certain frequency. Basically, the reader is an electronic apparatus which produce and accept a radio signals. The antennas contains an attached reader, the reader translates the tags radio signals through antenna, depending on the tags capacity. The readers consist of a build-in anti-collision schemes and a single reader can operate on multiple frequencies. As a result, these readers are expected to collect or write data onto tag (in case) and pass to computer systems. For this purpose readers can be connected using RS-232, RS-485, and USB cable as wired options (called serial readers) and connect to the computer system. Also can use Wi-Fi as wireless options which also known as network readers . Readers are electronic devices which can be used as standalone or be integrated with other devices and the following components/hardware into it.

(1) Power for running reader, (2) Communication interface, (3) Microprocessor, (4) Channels, (5) Controller, (6) Receiver, (7) Transmitter, (8) Memory.

Tag Standards

Readers use near and far fields of methodology to communicate to the tag through its antennas . If a tag wants to respond to the reader then the tag will need to receive energy and communicate with a reader. For example, passive tags use either one of the two following methods.

Near Fields: Near field uses method similar to transformer, and employs inductive coupling of the tag to the magnetic field circulating around the reader antenna (see figure 7).

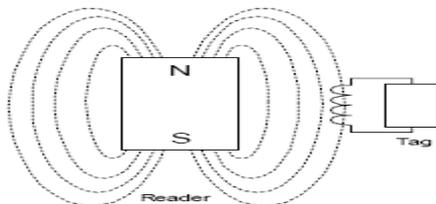


Fig- 7

Far Field: Far field uses method similar to radar, backscatter reflection by coupling with the electric field.

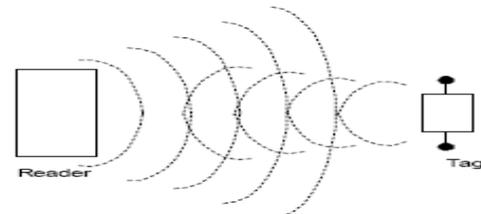


Fig. 8

The distinction between the RFID systems with far fields to the near fields is that the near fields use LF (lower frequency) and HF (higher frequency) bands. While RFID systems with far fields usually use longer read range UHF and microwave.

IV. ADVANTAGES & DISADVANTAGES OF RFID SYSTEM

Table 1-Comparison of RFID system

Advantage	Disadvantage
High speed	Interference
Multipurpose and many format	High cost
Reduce man-power	Some materials may create signal problem
High accuracy	Overloaded reading (fail to read)
Complex duplication	
Multiple reading (tags)	

V. TYPE OF RFID APPLICATIONS

In previous section components are identified in hospital case. However, the detailed investigation is yet to be explored. In order to understand the benefits of RFID application in a hospital case, this paper explores general RFID applications shown in figure 9.

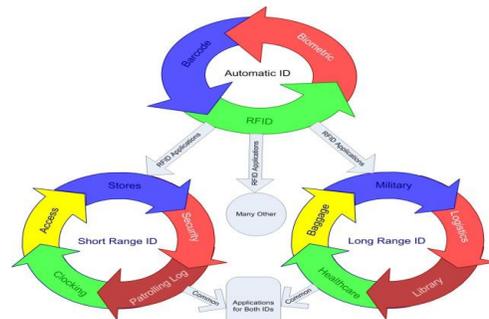


Figure- 9

Object identification can be given through various ways such as barcode, biometric and RFID. RFID has two basic categories (short & long range). The **short range** applications need tags to be near reader, it is useful in various conditions such as when a patient is required to come near the door/reader and only one person can get access (access control). The **long range** applications may not need tags that are closer to reader.

(a) Healthcare Applications

RFID applications in healthcare could save important resources that can further contribute to better patient care. RFID applications could reduce the number of errors by tagging medical objects in the healthcare setting such as patients' files and medical equipment tracking in a timely manner. RFID further improves the situation for patients' care by integrating medical objects involved throughout the patients' care. RFID based timely information about the location of objects would increase the efficiency and effectiveness of paramedical staff leading to improved patients' experience.

(b) Security & Control Applications

RFID tags can be attached to the equipment/user personal/official belongings such as organization ID cards and vehicles. By applying RFID application in secure zones, not only permission can be granted to and revoke for the users/persons in particular zone but also record individual access and the length of their stay. It is also good for audit trail. These types of application consider time and flow carefully and as an aspect that is very important.

(c) Patrolling Log Applications

RFID is also used for auditing and controlling security persons themselves. Application provides checkpoints for patrolling the security guards. Checkpoints are basically a RFID tag which security guard needs to scan during their sequential patrol through the reader. The reader maintains the record of the time and point at which the security guard swapped his card. This will not only help security firms administration to check the performance of its security guards but also used as a reference to track events. This application can also help to improve the patrolling process, e.g. through identifying the need to increase patrols or check points in a patrolled area.

(d) Baggage Applications

Airline industries, package and delivery service lose a lot of money on lost or late delivery of baggage/packages. Handling large amount of packages from many places to various destinations on different routes can be very complex. In this scenario RFID application provide best resource management, effective operation and efficient transfer of packages. RFID helps to identify the packages, and provide records that can advice the industry on possible areas that may require some improvements. It also keeps customers informed about their packages.

(e) Toll Road Applications

RFID applications make the toll collection/charging better with improved traffic flow, as cars/vehicles cannot pass through toll stations without stopping for payment. RFID is used to automatically identify the account holder and make faster transactions. This application helps to keep good traffic flow and to identify traffic patterns using data mining techniques that can inform the administration or decision support systems. For example, the information can be used to report the traffic conditions or to extend and develop future policies.

VI. CONCLUSIONS

This study has identified and explained the nature of RFID technology evolution with respect to RFID applications. RFID technology will open new doors to make organizations, companies more secure, reliable, and accurate. The paper considers RFID technology as a means to provide new capabilities and efficient methods for several applications. For example in healthcare, access control, analyzing inventory information, and business processes. RFID technology needs to develop its capability to be used with computing devices. This will allow businesses to get real potential benefits of RFID technology. This study shows the importance of the technology in a real scenario and application in connection with resource optimization and improving effectiveness. However, there is no doubt in the future that many companies and organizations will benefit from RFID technology.

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